2022 AT A GLANCE

Helping Families Flourish:
• Connected 997 families with free living and household necessities, reducing their expenses and helping them stretch their dollars.
• Facilitated 722 adoptions, linking a community of donors with individuals and families experiencing financial challenges to create holiday inspiration.

Education for All:
• Provided essential educational supplies to 2,220 students, enabling them to pursue their scholastic goals.

Addressing Homelessness:
• Assisted 44 families with their mortgage, rent and utilities to foster a stable living environment and prevent them from becoming homeless.

Increasing Access to Resources:
• Completed 4,137 interpretation and translation projects, increasing access to public services and resources to limited English proficient communities.

Maintaining Benefits and Stability:
• Managed the social security and disability benefits of approximately 620 people per month who struggle with mental illness.

Enhancing Food Security:
• Addressed the needs of 1,736 families in their quest to achieve food security within their homes.
14,551 People Served in 2022

- **94%**
  Households reported that material assistance helped to stabilize their home and financial situations.

- **100%**
  Households reported that their quality of life improved within months of receiving SNAP benefits.

- **95%**
  Households reported that school supplies helped to relieve some of their financial burden.

"With the help of Bilingual Access Line’s interpreters, our staff communicate more effectively with our patients. Having an interpreter present means our patients can fully express their experiences to us and feel more comfortable discussing sensitive information with myself and my staff."

- Dr. Gregg M. Yamada, MD FACC
  Queen's Medical Center
GRATITUDE FOR OUR SUPPORTERS

Donors, corporate partners, volunteers and community supporters have been the driving force behind every life that’s been touched and every hope that’s been nurtured. We are deeply grateful for your unwavering dedication and belief in the work being done every day.
COLLABORATING FOR CHANGE

Community collaboration is key to creating sustainable change. In 2022, we formed many new partnerships and expanded on existing relationships with corporations, foundations, government agencies and other community organizations. These alliances extended our reach, maximized resources and amplified the impact of our collective efforts.

For instance, American Savings Bank continued to help us ensure island keiki had the school supplies they needed to learn.

Community groups, like the Hickam Officers' Spouses' Club, Light the World and Ala Moana Rotary Club committed time or financial support toward advancing our mission.
"I love the agency and the people here are very passionate about our communities," said one of our many volunteers.

Our work is only possible because of the invaluable contributions of our compassionate volunteers. In 2022, 255 volunteers donated 2,450 hours of their time, energy and expertise to support our efforts. This is equivalent to $82,032* in labor expense savings. Their commitment to making a difference in people’s lives has been truly inspiring, and we appreciate each and every one of them.

"I want to thank the CCH warehouse staff for making me feel welcome and showing me how HHH makes an impact on those who are less fortunate," said another volunteer.

*https://independentsector.org/resource/value-of-volunteer-time/
As a non-profit organization, transparency and accountability are fundamental principles guiding our operations. We are committed to efficiently utilizing the generous donations received to support the people we serve. In 2022, 77.8% of our funds directly supported program initiatives, ensuring that every dollar has a tangible impact on those we serve.

**REVENUE**
$2,289,264

**EXPENSES**
$2,086,733
CREATING HOPE FOR FAMILIES

As a single mom of two, Hazel worked hard to make ends meet, but her income only covered their rent and utilities. Each month she struggled to feed her family. When her daughter was diagnosed with depression, it was harder for her to juggle family responsibilities while putting more time in at work.

Our staff introduced Hazel to the federal SNAP program, helped her complete forms and collected the documents she needed to apply. When Hazel was approved for SNAP, she said it helped her provide more nutritious food for her family. It also improved their quality of life by decreasing some of the financial stress she felt. Having steady food assistance allowed Hazel to focus on her daughter’s health without worrying that they’d go hungry.

When Aririn began experiencing a lot of pain, it prevented her from working and none of the doctors in Guam could diagnose the issue. Concerned about her health, she moved to Hawaii with her two children for better access to healthcare. They arrived in June, and Aririn entered a shelter for patients with health-related concerns. After three months, she moved into low-income housing with her mother and children.

With only a dining set and bookshelf in their home, Aririn used our Community Clearinghouse™ to furnish their home for free with a leather sectional couch, bed, dresser, shelves and kitchen items. When her children returned from school, they were so excited to see a couch in their living room.

Through the generosity of donors, the program distributed nearly 36,000 items to families just like Aririn’s, saving them almost $469,000 on household expenses.
Imagine that your 86-year-old mom was diagnosed with dementia and needed hospitalization or long-term care. With mounting bills, you grow increasingly worried about managing her fiscal health, let alone your own responsibilities. These feelings of panic and isolation can be common for many Social Security beneficiaries, who can't oversee their own finances.

Our Rep Payees provide reliable service and timely bill payment to help people establish financial stability. This often results in more stable living situations, plans to address past-due bills, goals for future needs and basic financial education. Without this support, beneficiaries would be more likely to mishandle their funds, leaving them vulnerable to homelessness and increased health risks.

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Dearest helping hands Hawaii,

With this help we were able to make it through another month during these crazy times. We're so grateful and thankful to have been recipients of your wonderful organization and we can't say thank you enough. We bought some much needed groceries with the gift cards. And with my husband's hours of work decreasing to almost part-time the help we received for payment of our electric bill was of much relief.

Thank you for all that your organization and employees do on the daily your hard work doesn't go unrecognized.

- Emergency Assistance Program participant
Aloha Helping Hands Hawai‘i ohana,

Thanks to your unwavering support, the 2022 Annual Report showcases how you have touched countless lives in our community through your commitment to Helping Hands Hawai‘i. We are immensely grateful for your dedication to building a stronger, more resilient Hawaii. Together, we have made a lasting impact, and with your continued partnership, we are committed to providing critical services to improve people’s quality of life.

This report shares transformative stories of resilience, courage and triumph from the individuals we have had the privilege to serve. None of this would be possible without you. Our promise to foster compassionate communities and provide essential services remains at the core of our work, and it is through your generous contributions that we are able to create a positive difference.

Join us in celebrating the milestones of the past year and the promising future ahead. Together, we are making the world a better place, one life at a time.

With heartfelt gratitude,

Taylor Kirihara
Board Chair

Susan Furuta
President and CEO
Our mission is to provide critical social services to improve people's quality of life and empower them on their path to a better tomorrow. For 48 years, we've been dedicated to building hope through our comprehensive programs with a vision of creating a thriving, resilient and self-sufficient community connected for generations through acts of aloha.

Through our initiatives, we aim to provide a strong foundation for growth and ignite a spark of hope that transcends boundaries.
PROGRAMS YOU SUPPORT

Bilingual Access Line℠
• Professional interpreters who are skilled at navigating medical, legal and other complicated jargon to help limited English proficient individuals access community resources and public benefits.

Representative Payee Services
• Social security and disability benefits management for people who are unable to oversee their finances.

SNAP Outreach
• Community education and application assistance with federal nutrition benefits for households faced with food insecurity.

Community Clearinghouse℠
• Warehouse of basic necessities available for free to people struggling with material poverty and financial instability.

Ready to Learn℠
• School supplies for students from households with few financial resources.

Adopt A Family℠
• Holiday inspiration and material support for families experiencing various challenges in their lives.

Emergency Assistance Program
• Financial support for families to secure and maintain stable housing and utility access.
MAHALO!
Thank you for being a part of our journey. With your support, we have achieved milestones and touched so many lives. As we look ahead to the future, we do so with optimism, determination and a profound sense of purpose.

Your generosity and compassion fuel our mission, and we invite you to join us to learn about all of our programs and visit our facility for a tour.

WAYS TO CONTINUE YOUR SUPPORT

- Make a gift: We accept cash or check by mail or by credit card online at helpinghandshawaii.org/donate
- Set it and Forget it: Consider making your gift a recurring donation each month.
- Employer Match: Ask your employer about a matching-gift program that can double your impact.
- Share your Talents: Come volunteer and make a world of difference.

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